

## **Glossa Houses**

### **Services We Provide**



In this document we aim to set out clearly the level of service you can expect from us in relation to your booking. These form part of our booking conditions.

However we are a company small enough to be flexible and tailor most aspects of the services to your requirements. Just let us know.

Our office is in separate accommodation close to the Clifftop Cottage and the Old Wine Store in Yiali in Glossa and so you can always look in with any requests.

#### **Travel and meeting**

We are always happy to advise on local travel arrangements or to supply you with information published by the relevant travel organisations. Local travel schedules are occasionally subject to alteration at short notice.

You can book your ferry tickets online (links below). If you cannot do this, please contact us.

We do our best to ensure the accuracy of the travel and other local information we provide, but we cannot be held responsible for any problems you encounter using this information.

When you arrive at the port in Glossa, someone from Harbourside Apartments / Studio will meet you and take you the short distance to your accommodation. If you are staying in Clifftop Cottage or the Old Wine Store, your taxi will be waiting and the driver will be looking for you.

We will meet you up in the village and take you the few minutes walk to your accommodation. There is no charge for this.

#### **Cleaning and linen**

Normally we will arrange for cleaning and change of bed linen and towels once a week. If you would prefer not to be disturbed, we can leave all linen and cleaning materials in your accommodation.

#### **Kitchen and bathroom supplies**

When you arrive you will find with our compliments:

a. In the kitchen:

- i. Tea, coffee, sugar, milk, water, a couple of cold beers, bread, butter, jam or honey.
- ii. Condiment set with oil, vinegar, salt and pepper;
- iii. Spare bin bags for kitchen and bathroom;
- iv. Washing up liquid and other cleaning equipment.

b. In the bathroom:

- i. Soap
- ii. Toilet rolls (but remember this is Greece and no paper or any sanitary products can be put down the loo - a pedal bin and bags are of course provided).

### Emergency Contacts, Telephone Numbers and Information Pack

You will find a list of emergency telephone numbers, e.g. doctor, health centre, police etc, plus useful telephone numbers such as taxis and restaurants. One of us or a member of staff is available during office hours or in case of emergency, 24 hours a day, 7 days a week.

Free WiFi is provided.

The information pack also includes a guide to local beaches, local transport, restaurants, walks, antiquity sites and other points of interest.

### Car Hire

We can arrange car hire for your stay if you require. We normally use Dream Cars in Loutraki, or Magic Cars in Skopelos and usually can arrange for them to deliver your car to the port on arrival or to a meeting place in the village. We do not take any commission from the hire company or from you for this service, but because we are good customers we are likely to be able to get you the best rate available. We can also arrange for hire of motorbikes but please be aware that you need a specific motorcycle driving licence – a car driver's licence is no longer adequate – for any motorbike bigger than 50cc.

When collecting your hire car, remember to bring your driving licence and passport with you.

### Other Contacts and Services

There is a fair selection of masks, snorkels, beach umbrellas and beach towels in your accommodation, to save you valuable luggage space. If you need more beach towels just ask, but please don't take bath towels to the beach.

There is a library of books, CDs and DVDs in the office. You are welcome to come and browse and borrow at any time. You are welcome to take any away with you; we only ask that you leave something in return

Boating ... walking ... sea kayaking ... if these are among your particular interests, we can put you in touch with boat hire and sea kayak companies, and except in July and August, a specialist in guided walks through Skopelos' beautiful countryside.

We want you to have a fantastic holiday and enjoy every minute! If there is anything else that will help you to have a great time, just let us know and we will do our best to help.

[Hellenic Seaways Ferries](#)

[Anes Lines Ferries](#)